# WM

### Repair Service

Our fixed price repair service is designed to provide a simple, fast and affordable solution to help you extend the life of items that would otherwise cost a small fortune to replace.

We repair and return your own equipment unless it is uneconomical to do so, in which case we will advise you accordingly offering you a service exchange replacement where possible or the option to return your equipment to you without charge.

# What does fixed price mean?... well just that!

Your monitor modules and/or foetal transducers will be assessed by our fully qualified technicians with all the necessary components replaced and/or refurbished. If the equipment cannot be repaired, for example if it is uneconomical to do so or a broken component is not repairable or available as a replacement part, then the item will be returned to you without charge, unless you choose to accept a service exchange —

it's that simple!

### We're here to help...

If we can assist with your procurement needs for monitoring consumables please call or email to arrange a meeting:



**Monitor Module** 

& Foetal Transducer Repair Service

#### **Richard Walters - South East Region**

- t 07860 448858
- e richard.walters@waltersmedical.co.uk



#### David Bounds - North & Midlands Region

- t 07966 250316
- e david.bounds@waltersmedical.co.uk



### Richard Rhodes - South West Region

- t 07747 150637
- e richard.rhodes@waltersmedical.co.uk

## WaltersMedical

Specialist Critical Care

Please contact us to discuss your requirements:

Walters Medical Ltd

14 Alban Park, Hatfield Road, St Albans, Herts AL4 OJJ

t: 0845 6800 377 e: sales@waltersmedical.co.uk



Our positive contribution to the environment is to be part of the Trees4Business campaign.

Connect with us to be friends and find out more









## **Walters Medical**

**Specialist Critical Care** 









Monitor Module & Foetal Transducer

Repair Service

## A Repair Service **Partnership**

Our partnership with Pacific Medical LLC is no secret! All repairs are sent to Pacific Medical LLC in California, USA, where their fully qualified, OEM trained, technicians work tirelessly, in purpose built facilities, to ensure the highest standards of service are met. Using a highly regarded, international, express, courier service, repaired items are generally returned to you within 7-10 days.

Like us. Pacific Medical LLC has ISO certification and a reputation to be proud of. Our ISO certificates are available to view on our website.

We have worked hard to cement a Repair Service Partnership with Pacific Medical LLC second to no other and our strong ties mean we can pass on a fantastic, efficient and cost effective repair service to you that includes:

- A Simple, Fast, Fixed Price Repair/Return Service
- A Detailed Service Report & 12 Month Repair Warranty supplied with each repaired item



### **Foetal Transducer**

Send us your broken Foetal Transducer(s) and we will repair and return them to you with our full 12 month warranty.

Our repair service includes the repair or replacement of internal parts and components as well as casings, screws and cable assemblies, all to OEM specifications and covered by our fixed price promise.

 Repair service & parts for GE/Corometrics, Philips/HP & Philips FM Series wired transducers



#### **SPARE PARTS**

For in-house repair we offer a full range of Foetal Transducer spare parts. Below are just a selection from our full parts list:

#### **CABLE ASSEMBLIES**



PLEASE CONTACT US WITH YOUR SPECIFIC REQUIREMENTS.

### Monitor Module

Send us your broken Monitor Module(s) and we will repair and return them to you with our full 12 month warranty.

Our repair service includes testing of all PCB's with the repair or replacement of internal parts, components and casings as necessary - all to OEM specifications and covered by our fixed price promise. Each unit is subsequently calibrated and tested on a simulator for 24hrs before being carefully packaged and returned with a detailed Service Report and, where appropriate, **FULL 12** Calibration Report.

• Monitor Module Repair Service for Philips, GE, Datascope, Spacelabs & **Datex Ohmeda Monitor Brands** 

**MONTH WARRANTY ON ALL REPAIRS** 







#### **PLEASE NOTE**

we also repair **Philips & GE Monitors** on an assessment/ quotation basis.



t: 0845 6800 377 www.waltersmedical.co.uk